

Resources for Computers, Wi-Fi, HotSpots

FedEx

Customers will find free Wi-Fi service provided through AT&T at more than 2,000+ FedEx Office© locations throughout the U.S. These hotspots will help busy professionals connect to the Internet from a location that is convenient to working on the go and offers access to business support services.

<https://www.fedex.com/en-us/office/free-wifi.html>

Many locations provide computer rental workstations with high-end design software and high-resolution scanners.

<https://www.fedex.com/en-us/office/computer-rental.html>

Des Moines Public Library (6 locations)

1000 Grand Ave., DSM 50309

2559 Hubbell Ave., DSM 50317

1326 Forest Ave., DSM IA 50314

5000 Franklin Ave., DSM IA 50310

3516 5th Ave., DSM IA 50313

1111 Porter Ave., DSM IA 50315

All Des Moines Public Library locations provide free Wi-Fi access. Connect to the DMPLGuest network, open your browser, and agree to the terms of use. No password is required.

All Des Moines Public Library locations provide free access to computers. A library card is required to use a public computer, and you can get a guest pass for computer use. You can use the computers to access the internet, as well as a scanner, for up to two hours. If no one is waiting to use the computer, guests can ask a library staff member for additional time. Internet workstations shut down automatically 15 minutes before closing time at each library.

<https://www.dmpl.org/explore/featured-services/technology>

Johnston Public Library

The Library has free Wi-Fi, called “JPL WiFi”. It does not require a password or a Library card.

They have several Windows PCs with Internet access and Microsoft Office (Word, Excel, PowerPoint, Publisher). Computer users are welcome to install software on library PCs—any changes to PCs are reset after each session. Log in with your library card or stop at the reference desk for a guest pass.

West Des Moines Public Library

The Library has Wireless Internet Hotspots for checkout.

These hotspots are available for checkout by patrons who:

- Are WDM Residents
- Are 18 years of age and older
- Have WDM Library cards in good standing

These Hotspots can be checked out for one (1) week. They offer high-speed wireless internet anywhere for your Wi-Fi-capable devices. They can be put on hold.

To check one out, come up to the 2nd Floor Reference Desk. Bring with you:

- WDM Library card, and
- A government-issued ID (driver’s license, passport, etc.)

Hotspots do not check out within 30 minutes of closing, to allow us to finish the checkout process.

<https://www.wdmlibrary.org/using-the-library/hotspots/>

The WDM Public Library also provides Wi-Fi for their patrons to their Internet service. If you bring your own laptop computer in to the library and wish to use the Internet connection, you need the following:

- Wireless network interface card (802.11a/b/g/n or compatible)
- Ability to configure laptop to use the library’s connection (open connection – **SSID = lib-patron**)
- Charged battery (many electrical outlets are available, but not in every seating area)
- Audio/Video users should bring headphones. Headphones may be available for checkout at the Children’s or Adult Reference Desks.
- Library staff members generally do not assist customers with their computer or their configuration. Library staff cannot accept the liability for handling non-library equipment.
- Wireless Printing is available through their Envisionware print management system.

<https://www.wdmlibrary.org/using-the-library/wi-fi-in-the-library/>

Waukee Public Library

The Library has computer and internet access. Their desktop computers are equipped with high speed Internet, Microsoft Office Suite, printing, and scanning. A valid Library card or temporary guest pass is required and usage is on a first-come, first-served basis.

Wireless internet access is available throughout the Library. No password is required

The Waukee Public Library offers mobile hotspots that connects your tablet, laptop and other Wi-Fi-enabled devices to the Internet. You can connect up to 10 devices to 4G LTE. The hotspots use the Sprint network for service and will work most places in the US where Sprint provides data coverage.

- The mobile hotspots are available to Waukee Public Library cardholders age 14 or older in good standing.
- One mobile hotspot check out per household address at a time.
- Mobile hotspots check out for one week and can be renewed and put on hold if available.

National Chains with Free Wi-Fi

1. Starbucks
2. Caribou Coffee
3. McDonald's
4. Panera Bread
5. Bruegger's Bagels
6. Dunkin Donuts
7. Buffalo Wild Wings
8. Marriott Hotels
9. Barnes and Noble

Other Free Wi-Fi Options

1. Public Library
2. Airport
3. Gym cafes
4. Public Parks
5. Museums

Internet Cafes in Des Moines

1. Grounds for Celebration
2. DSM Brew Coffee Co.
3. Smokey Row Coffee Co.
4. Mars Café
5. Scooter's Coffee
6. Java Joes Coffee House
7. Ritual Café

8. St. Kilda Café & Bakery
9. Scenic Route Bakery
10. Zanzibar's Coffee Adventure